

# **Quality Policy & Mission Statement**

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## **Quality Policy Statement**

Aerospace Specification Metals, (ASM) shall distribute products and services that conform to our customer's requirements relative to safety, quality, and performance.

This shall be accomplished through management commitment, continual risk and growth analysis, associate involvement, quality system development, corrective action, preventive action and continual improvement, in every area of our organization.

## **Mission Statement**

ASM shall ensure quality and on-time delivery through utilization of the best available resources. We are committed to the complete satisfaction of our customers' needs, and to aggressively welcome the challenges of the future while earning a fair profit and our right to be among those who do not simply survive challenges, but thrive on them.

ASM shall continually improve its products and services in accordance with the AS9120 standard requirements and other sound business practices.

### **Corporate Measureables:**

1. Safety of our Employees
2. Customer Satisfaction in the Quality of our Products
3. On-time Delivery
4. Sales Growth, with fair return on investment.
5. Develop and track 'Core Process Objectives to support the above measureables.

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President